

Fig. 1

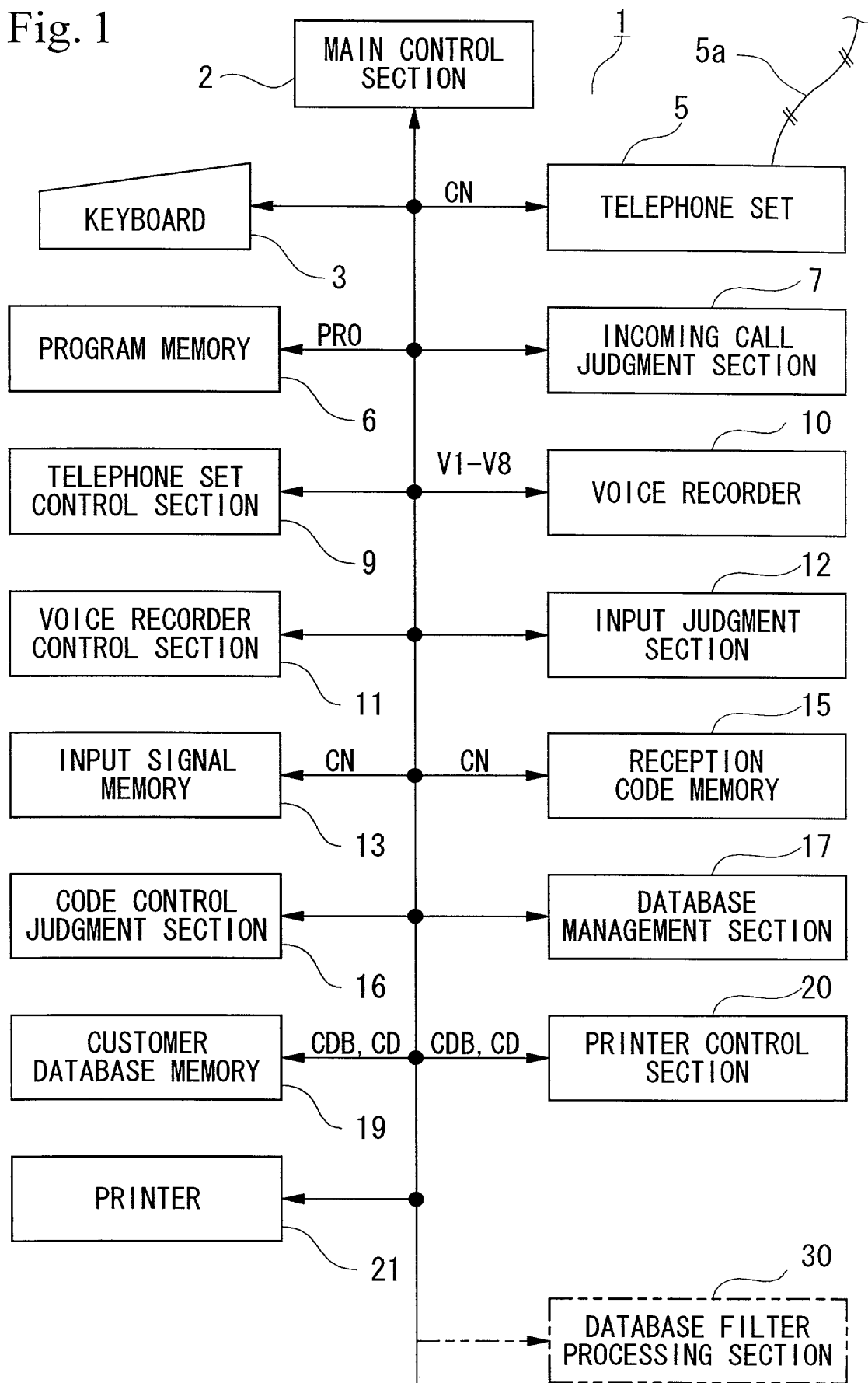


Fig. 2

VOICE MESSAGE NUMBER	GUIDANCE MESSAGE
V1	THANK YOU FOR CALLING. YOU HAVE REACHED THE DIRECT MAIL CANCELLATION LINE.
V2	AFTER THE TONE, PLEASE ENTER THE CODE NUMBER PRINTED AT THE BOTTOM OF YOUR MAILING LABEL, AND PRESS '#' .
V3	YOUR CODE NUMBER IS □□□□□□.
V4	IF THE CODE NUMBER IS CORRECT, PLEASE PRESS '#' . IF IT IS INCORRECT, PLEASE ENTER YOUR CODE NUMBER AGAIN, AND PRESS '#' .
V5	WE WILL STOP SENDING YOU DIRECT MAIL FROM US, AND DELETE YOUR PERSONAL INFORMATION FROM OUR DATABASE. WE APOLOGIZE YOU FOR TAKING YOUR TIME. THANK YOU.
V6	IF YOU HAVE ANY COMMENTS ON DIRECT MAIL FOR US, PLEASE RECORD AFTER THE TONE.
V7	THANK YOU VERY MUCH FOR YOUR COMMENT.
V8	YOUR CODE HAS ALREADY BEEN REGISTERED, SO PLEASE BE ASSURED THAT WE WILL STOP SENDING YOU DIRECT MAIL FROM US, AND DELETE YOUR PERSONAL INFORMATION FROM OUR DATABASE.

Fig. 3

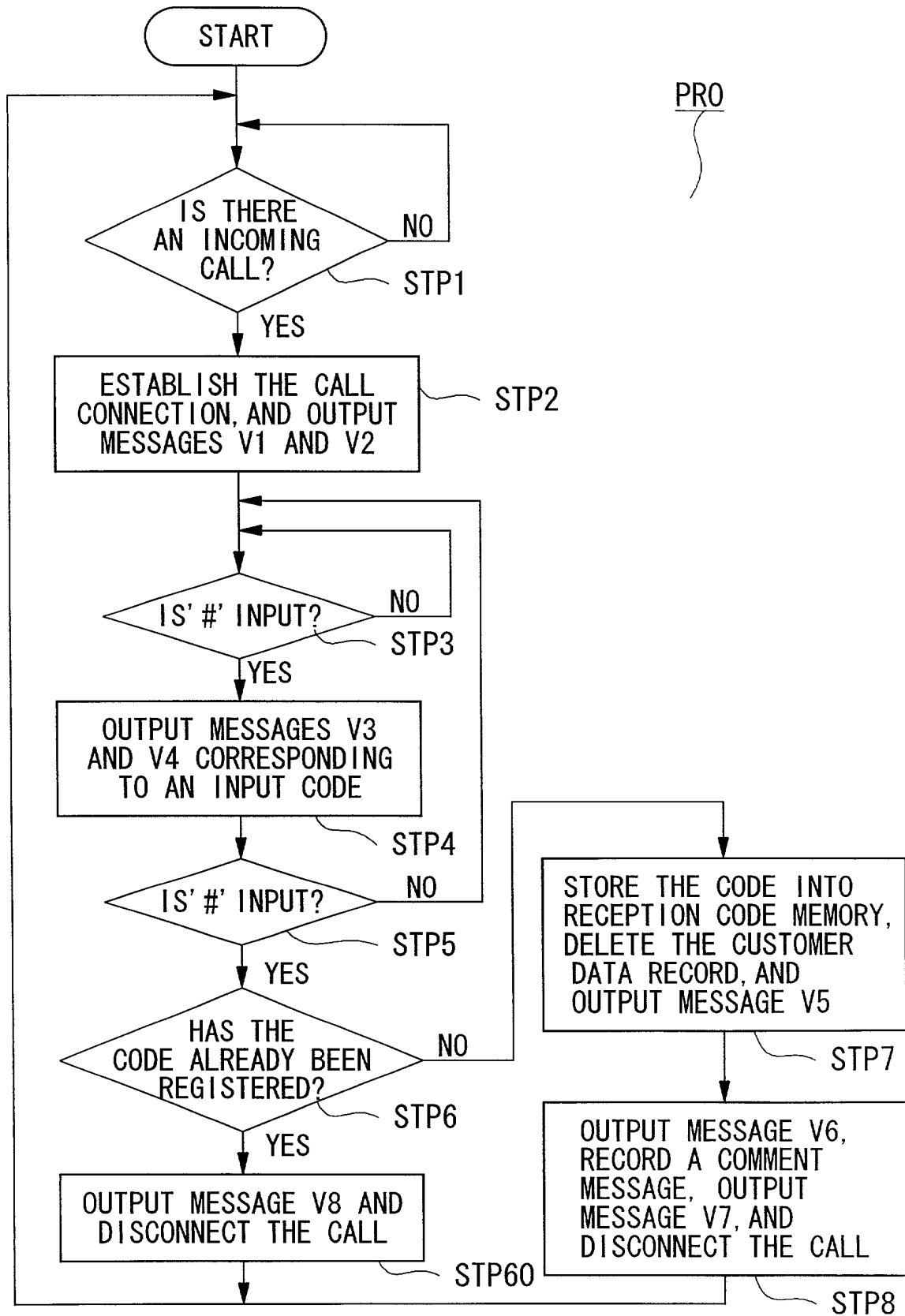


Fig. 4

CDB

CODE	PHONE NUMBER	NAME	ADDRESS
CN 001	03-1234-5678	OOOO	△△△△△△ CD
CN 002	03-1234-5679	OOOO	△△△△△△ CD
CN 003	03-1234-5680	OOOO	△△△△△△ CD
004	03-1234-5681	OOOO	△△△△△△
005	03-1234-5682	OOOO	△△△△△△
006	03-1234-5683	OOOO	△△△△△△

Fig. 5

